

Japan Camp Easy – Terms (English)

Japan Camp Easy Special Terms and Conditions

These Japan Camp Easy Special Terms and Conditions ("Special Terms") set forth the conditions applicable to the Japan Camp Easy service provided by vivit Co., Ltd. ("the Company"). Users shall use the service only after carefully reviewing and understanding these Special Terms together with the Company's Travel Agency Terms and Conditions.

Article 1 (Definitions)

1. "Concierge Service" means the traveler-oriented concierge service provided by the Company in accordance with these Special Terms.
2. "User" means any individual or legal entity that applies for or uses the Concierge Service.

Article 2 (Application of Special Terms)

1. These Special Terms apply to all Users of the Concierge Service, regardless of whether the service is provided for a fee or free of charge.
2. Travel contracts used in conjunction with the Concierge Service shall be governed by the Company's Travel Agency Terms and Conditions. In the event of any inconsistency, these Special Terms shall prevail with respect to the Concierge Service.

Article 3 (Overview of Concierge Service)

1. The Company provides paid concierge services ancillary to travel contracts, including:
 - (a) Information and comparative proposals regarding accommodations (including campsites), leisure activities, and transportation;
 - (b) Arrangement of camping gear rentals;
 - (c) Creation of itineraries, estimates, and provision of sightseeing and safety information;
 - (d) Adjustments and local support based on User requests.
2. Contracts for third-party services are concluded between the User and the relevant service provider.
3. Details of travel contracts are governed by the Travel Agency Terms and Conditions.
4. Fees for the Concierge Service are independent service fees and not consultation travel fees under the Travel Agency Act.

Article 4 (Conclusion of Concierge Contract)

The concierge service contract is concluded upon the User's application and the Company's acceptance.

Article 5 (Cancellation and Termination)

The Company may cancel or terminate the contract in cases such as non-payment, false information, lack of consent of legal guardians, violation of these Terms, loss of contact, or

other inappropriate circumstances.

Article 6 (Fees and Payment)

Concierge fees shall be determined separately and paid by methods designated by the Company. Fees already incurred shall not be refunded.

Article 7 (Reserved Services)

Matters relating to travel reservations are governed by the Travel Agency Terms and Conditions. Concierge fees are non-refundable even if travel services are canceled.

Article 8 (Liability)

The Company's liability is limited to direct damages up to the amount of the concierge fee (or JPY 1,000 if free of charge), except in cases of willful misconduct or gross negligence.

Article 9 (Violations)

The Company may immediately terminate the contract in the event of violations.

Article 10 (Personal Data)

Personal data shall be handled in compliance with applicable data protection laws and the Company's privacy policy.

Article 11 (Exclusion of Anti-Social Forces)

Users represent and warrant that they are not affiliated with anti-social forces.

Article 12 (Governing Law and Jurisdiction)

These Terms are governed by Japanese law, and the Tokyo District Court shall have exclusive jurisdiction.

Article 13 (Survival)

Relevant provisions shall survive termination.

Governing Language

In the event of any inconsistency or discrepancy between the Japanese original version and this English version, the Japanese version shall prevail.